Technology: Enhancing Physical and Behavioral Health

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MCPN Care Connection

Register Box

Is it your first time to our Patient Portal?



Register Now to gain access to our secure online services.

Feedback

Thank you for helping us improve MCPN Care Connection!



Welcome to MCPN Care Connection!

Our online services include:

- Request My Test Results
- · View My Chart Summary

To use these services, you must already be registered for the Care Connection. If you've already logged in, these services are fully available to you; simply click a link above.

If you've not yet registered with a username and password and you have your PIN letter from your clinic, please click here to register.

If you don't have a PIN letter, you will not be able to register for the Care Connection until you get one. To get one, you must visit your clinic in person and request it.

Please click here for a listing of the clinic locations.



All use of the Care Connection is governed by MCPN's Legal Terms & Conditions of Use

Why MCPN Care Connection

- Meaningful Use
- Electronic communication is here to stay!
- Empower patients/take ownership
- Ability to print medical record
- Connection to Medical Home

What MCPN Care Connection Offers to Patients

- MCPN Care Connection allows patients to:
- View their medical history, including allergies and immunizations
- View current medications
- View and request lab results
- Access other family members' medical history.
 (If the patient is an adult permission is required to access family members' records)
- ALL OVER THE INTERNET!

Chart Summary

Patient: Liz Test, Patient Number: 800542

7053 S Johnson St

LIttleton, CO, 80128

tel:+1-303-703-4703 (Home) mailto:mcpn.test@gmail.com tel:+1-720-635-1194 (Work)

Birthdate: October 22, 1964 Sex: Female

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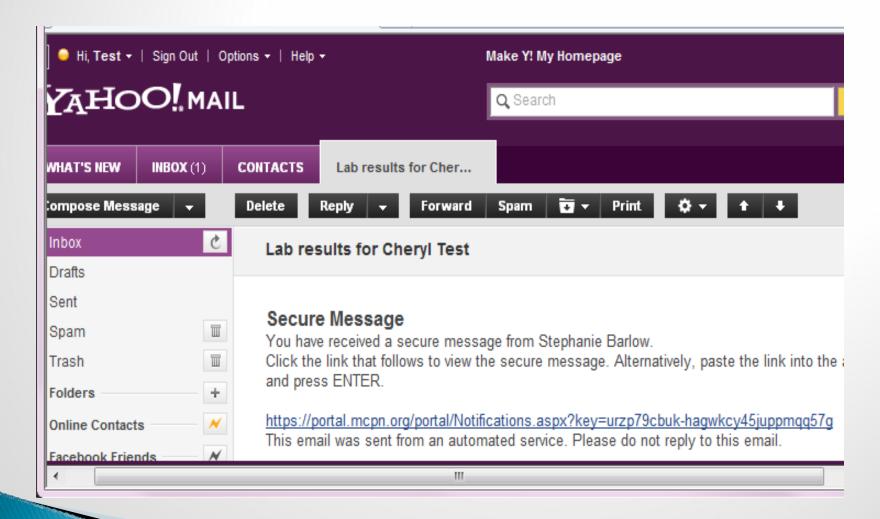
- · Allergies, Adverse Reactions, Alerts
- · Conditions or Problems
- · Medication List
- Advance Directives
- Immunizations
- Vital Signs
- · Diagnostic Results
- Procedures

Allergies, Adverse Reactions, Alerts

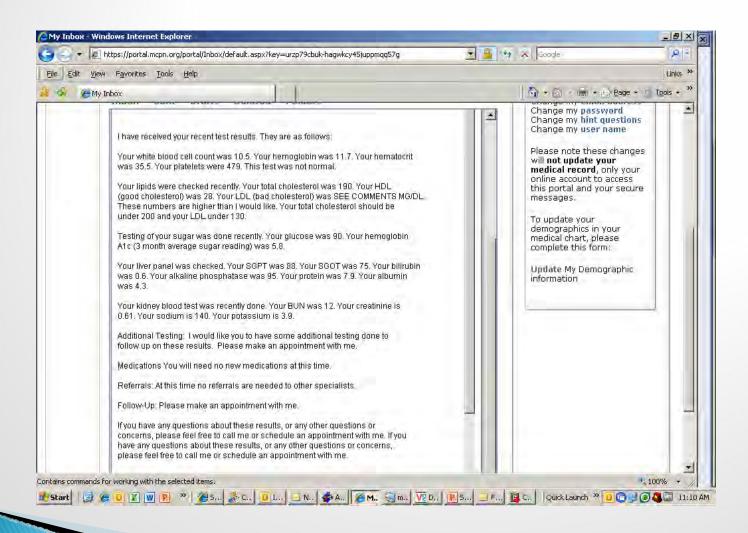
Requesting Lab Results

Request My Test Results		
Request My Test Results (Cheryl Test) Page 1 of 1		
Do not use this form for Emergencies. If you are having an emergency, call 911 now.		
* Required fields		
Test Results Selection		
*	To the office of:	Estes Street Clinic Alicyn Kaiser
*	Which test results?	Most Recent Specified Below
*	Comments	

Patient Notified by E-mail



Lab Results in Letter Form



Secure Messaging

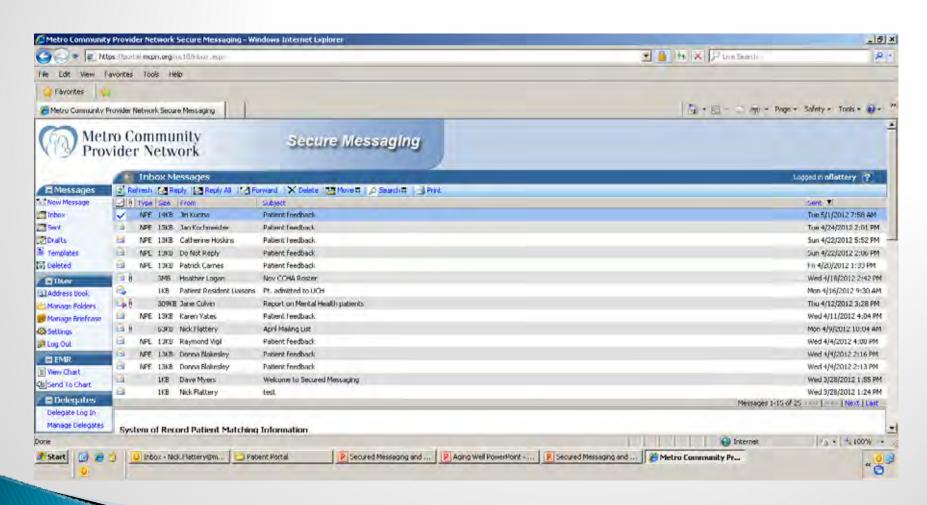
- Secure messaging allows MCPN to communicate to patients and medical providers using Protected Health Information (PHI)
- Established relationships with area hospitals to ensure continuity of care from clinic to hospital
- Ability to attach medical documents from Centricity and to Centricity

Inbox and Secure Messaging

 Appearance of Patient Portal/Secure Messaging system is similar to many traditional e-mail accounts



Secure Messaging: Provider to Provider



Future of MCPN Care Connection

- Increased communication between Medical Home and patient
- Increased communication between MCPN and hospitals
- Request Appointments
- Request Medication Refill

Technology - an emerging field in behavioral health treatment Telecommuting

E-mail

Video conferencing

Blogs Computer games

podcasts

Facebook

Texting

IM

Meet-ups

Teletherapy

Virtual reality

Social Networking

Benefits

- > Reduces barriers to treatment
 - Improved management of personal health
 - > Enhances integrated care

Overcoming Barriers

- Access to services for older adults
- Access for those less likely to seek counseling

Frail, Men, Low income, 70+

- Reduces stigma
 Eliminate traditional social & class distinctions
- > 24/7 Access

Managing personal health

- On-line screening tools
- Instant access to support networks
- Behavior reminders via text messaging
- Tracking milestones & effectiveness of treatment

Enhanced integrated care

- More direct communication with providers
- Monitoring of chronic conditions
- Improved coordination among providers

Jefferson Center for Mental Health

Putting Technology to work!

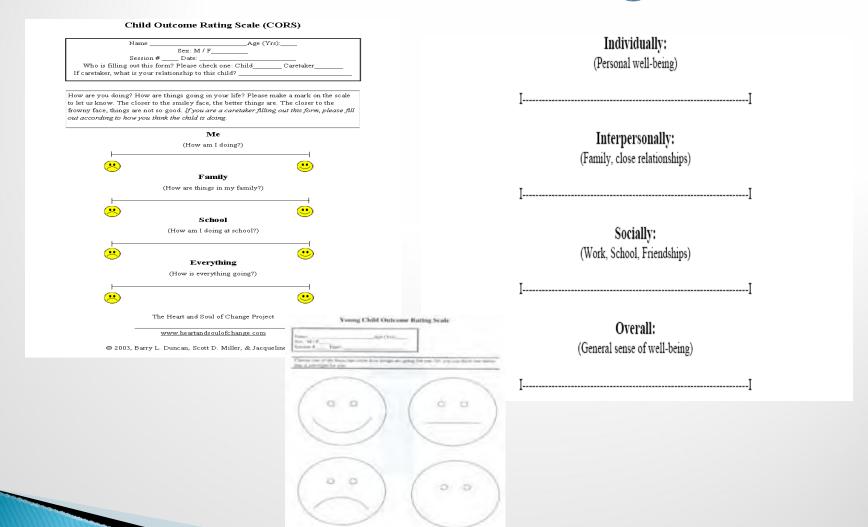
Client directed, outcome informed CDOI

- 2 factors that predict success of treatment
- Consumers rating of the alliance with the provider
- Consumers rating of early progress

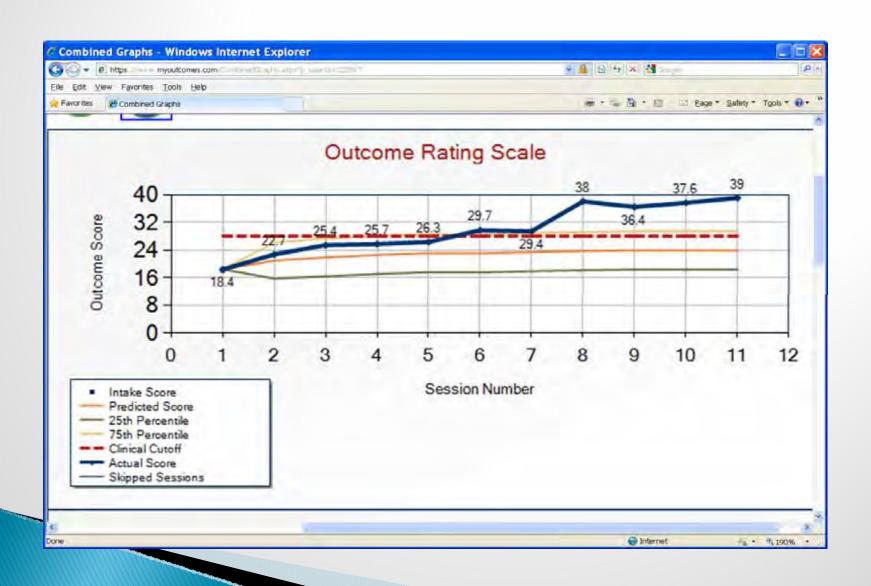
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Satisfaction Complaints = Decrease in liability & risk

Decrease
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Becoming Better by Measuring Outcomes: Outcome Rating Scale



CDOI: Client Directed Outcome Informed



Want to practice your DBT skills?

Get a reminder of the lessons Watch videos of the skills in action Get help to find the right skill for your situation Download skills worksheets

Check out DBT Online:

www.jcmh.org/dbt

Username: dbt123 Password: Jcmh123



To practice the program or get a tour, attend the training session on:

Monday, June 11 – 10:30 a.m. Monday, June 18 – 2:30 p.m.

Both will be held at the Independence Site

Senior Reach Telehealth Project

- October 2010 SAMHSA Grant for expansion
- >18-Month pilot program
- > 5 Medical offices
- >60+, Depression, Suicide ideation, SA, prescription drug misuse & abuse

Senior Reach Telehealth Project

- Coaching model
- Screened during medical visit
- Positive responses referred to CCC
- Face Face intake completed
- > Remaining contacts by phone

The Future

- Mobile phones Monitor mood, identify voice and facial patterns, usage frequency, locator, "Apps" to predict high stress situations
- > Automatic alerts to caregivers
- Medication alerts
- My strengths

Challenges

Integrating services across systems while maintaining confidentiality

Adapting to different age groups

Providers keeping up with technology

We have the Technology

We know the Benefits

We know there are challenges

We are Ready!

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Senior Reach 1-866-217-5808 seniorreach.org

QUESTIONS?