

**Survey Results for Basic Needs Work Group – Survey Link Sent to JCCoA  
Members, April and May 2009**

[Results are shown below for the questions submitted by the Basic Needs Work Group]

**If you were looking for senior services in Jefferson County, for you or for your parents, briefly describe where you would start.**

Seniors Blue Book Jeff CO Commission on Aging Seniors Resource Center Clements Community Center

Seniors Resource Center, the Blue Book, call my colleague.

Clements

Call Health and Human Services Adult Protective Service JCCOA

I would probably look to Jeffco Human Services for resources or to a senior center

Medical office and senior recreation facilities

I would start with the Area Agency on Aging. I would then do some sort of Google search asking for the specifics of what I wanted. I would also contact Seniors Resource Center for information.

I would start with Senior Resource Center. I would ask for information and referral possibly led to what I need.

Most likely I would need services because of a medical event so the Doctor or staff would be first. I also know SRC has a wonderful resource library and care managers to navigate the system

On Line or Yellow Pages

I would start by calling Seniors' Resource Center; they have comprehensive programs and services, and connections to other organizations.

Senior Resource Center

Blue book, Seniors' Resource Center, Jeffco Human Services

Contact Seniors' Resource Center

Either call SRC or look in the Blue Book. I might call 211.

It would depend on the type of service needed. SRC has a broad base of services so I would probably check with them first.

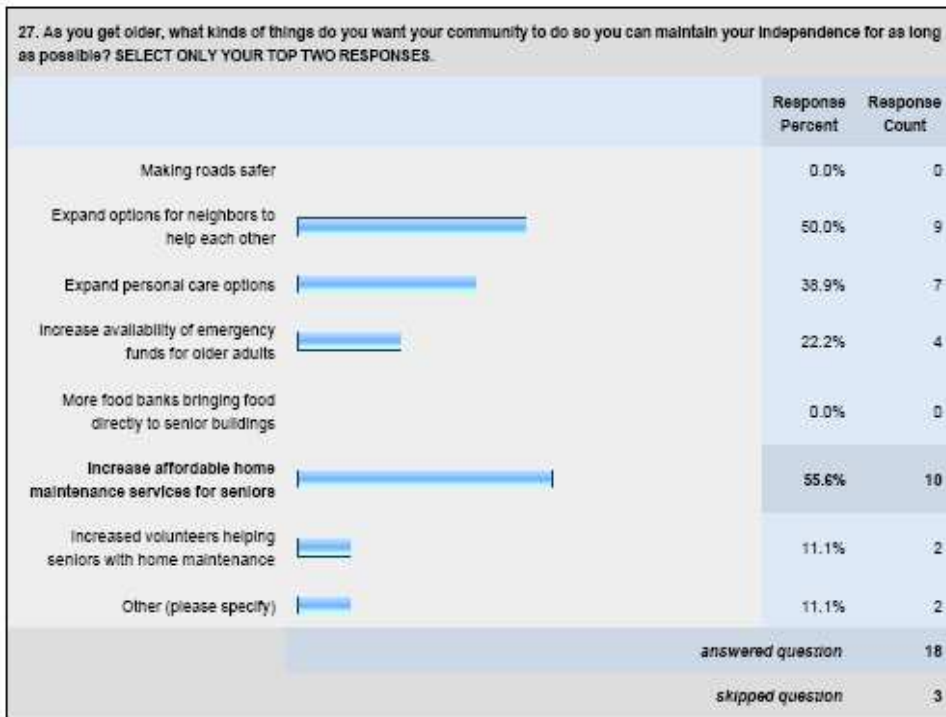
Blue book - if it still exists.....Senior newspapers

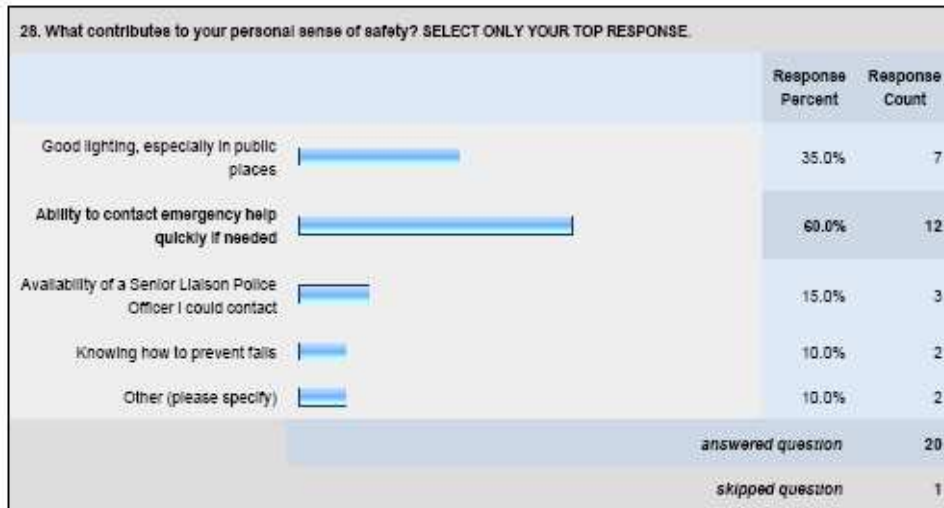
Senior Blue book or contacts I have in the community. I am familiar with quite a few resources and I would contact the agencies I am familiar with.

Seniors' Resource Center

The internet. Senior Resource Center. Primary Care Physician.

I am a mountain community resident, and I would begin with the Senior Resource Center. I would also begin to attend my local caregiver support group.





**What kinds of concerns, if any, do you have about outliving your money?**

Providing enough \$ to care for disabled daughter

I have no children and do not want to be a burden to my siblings or nieces and nephews.

Lots

NA

I think that we did not make good decisions when we were younger and now won't have enough money to keep our present home. After seeing a story on TV last night about SS# shortfall, I wonder how we will be able to afford to live or how we will pay for medical needs. My children live far away, I wonder if we will be able to afford to visit them.

I always want to be able to contribute to the need of my community: I need to plan to make that resources last

Where would I live? Would I have adequate health care coverage?

What happens to me when it is all gone. Who and what can I do. Needing help at a fragile time in a Seniors' life can be devastating,

I am concerned; while I have planned for retirement, personal circumstances and the economy have made it pretty certain that I will outlive my next egg. And I don't believe that Social Security will be enough to live on, when that time comes.

The economy has made a huge impact on investments, - how long will it take to recover.

Unknown

Decreased life quality

I am VERY fearful that my social security won't be enough for an adequate quality of life

I will try to work in some capacity until I die. Work is good for the mind and soul but employers will need to modify jobs.

None

Many, I expect this will happen and it scares me

It is the unknown that is of greatest concern. Will I have enough money.

how will I survive without money?

Lots - I am divorcing right now!

**Briefly describe any difficulties you have experienced with getting legal help, if any, as you have gotten older.**

Pretty expensive to get legal advice!!

Knowing reputable agencies, understanding legal-ease.

where to go and

NA

not applicable

None

NA

Who cares. Will get back with you and then you are old so you have no right to complain.

None

N/A

unknown

None

Legal help is expensive and, mostly, unavailable

Na

None.....available if can pay for it.

NA

None.

Don't know

**What would you do if you found the services you needed, but were told there was a 3 to 6 month wait before you could get them (due to a waiting list for those services)?**

Get the best in-home care that I could find - - with references from 2 or 3 sources

I would call around to see if there were other alternatives.

ask if there were alternatives or someone else/another agency to talk to

I would file a complaint everywhere I could think of.

Go back to the drawing board with the family to see what we could do in the mean time. Perhaps looking for services that we could pay for the short term. If that didn't work, have the parent(s) move in with one of the family for the short term.

Wish I had planned sooner

I would try to find a way to move ahead on the wait-list and/or go to a different service provider.

I would ask if there were other agencies that can be recommended, if not please put me on the list if there are any cancellations.

If it were critical to have the service, I would need to look for other resources. Most of these would come with a cost. If I couldn't afford or I couldn't access, I would have to see if my family could help in some way.

I would be very disappointed and call my County Commissioners and make an appointment to see them.

I would put my name in for the wait list, but would continue to look for services elsewhere.

Ask to be on the waiting list.

Try to find other services

Ask where to look elsewhere

I might give up looking. I would feel very disappointed and, possibly, angry.

I would improvise by developing my own transportation program or advocate.

Get in the line.....not fair to try to "end run" the wait.

Feel frustrated and sad as that happens to often. Look to see if there is another agency offering similar services Explore temporary options

Rely on friends and family for assistance.

I would go the Emergency Room. If there were an outpatient Palliative Care Program it would help reduce the "frequent flyer" traffic of people going to the ER for non-emergent treatment. Palliative Care would provide pain and symptom management to those with a terminal illness who wait too long to seek medical treatment, then crash and go to the ER where they again experience a long wait.

I would likely try to do without, as my budget is tight, and I would not be able to private pay. In fact, this is what I did several years ago, when my mother lived with me, and the types of things we needed for support were not available. She instead suffered poorer health and poorer mental health as a result.

If I needed medical help, it was a trip to urgent care or an ambulance, as she was not able/willing to get into a car, ride to a doctor, walk to the doctor, endure the appointment and go home again. We could have REALLY benefitted from in home, long term support for her breathing, pain, depression and constipation difficulties.

### General Info on Survey Respondents

