

THE NCSTM
The National Citizen SurveyTM

Unincorporated Jefferson County, CO

Comparisons by Geographic Subgroups

2015



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Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by subarea of Commissioner District.

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subarea of Commissioner District are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for this report is generally no greater than plus or minus three percentage points around any given percent reported for the entire sample (892 completed surveys). For each District subarea (District 1-Mountains, District 1-Plains, District 2-Mountains, District 2-Plains, District 3-Mountains and District 3-Plains), the margin of error rises to approximately plus or minus nine percentage points since sample sizes were approximately 125 for District 1-Mountains, 168 for District 1-Plains, 172 for District 2-Mountains, 143 for District 2-Plains, 146 for District 3-Mountains and 138 for District 3-Plains. Notable differences between District subareas included the following:

- Ratings for Community Characteristics tended to vary across District subareas. Residents of District 2-Mountains tended to rate the overall image or reputation of Jefferson County, Jefferson County as a place to retire and the availability of paths and walking trails more highly than residents of other Districts, while residents of District 3-Mountains rated traffic flow on major streets, ease of travel by car, quality of overall natural environment, opportunities to participate in community matters and opportunities to volunteer more highly than their counterparts. Residents of District 2-Plains tended to rate ease of travel by bicycle, overall quality of new development in Jefferson County and Jefferson County as a place to work higher than residents of other Districts.
- There were fewer meaningful differences in ratings for Governance by District subarea. Where differences in ratings were seen, ratings tended to be highest in District 2-Mountains (for the value of services for taxes paid to Jefferson County, overall confidence in Jefferson County government, crime prevention, emergency preparedness, preservation of natural areas and economic development).
- Rates of Participation also varied widely by District subarea. Residents of District 2-Mountains gave higher ratings to the sense of community than their counterparts, while fewer residents of District 1-Plains reported being the victim of a crime than elsewhere. Residents of District 3-Plains generally had higher rates of walking or biking instead of driving, using public transportation instead of driving or making efforts to conserve water than residents in other Districts, while more residents of District 3-Mountains had campaigned for an issue, cause or candidate or volunteered their time to a group/activity in the county.
- More residents in District 3-Plains thought it was essential or very important for the County to focus on the overall feeling of safety and the overall ease of getting to places frequently visited than residents in other areas. Residents of District 3-Plains were also the least likely to support reducing law enforcement services or public health-related services or to support reducing the County mill levy for one year. When asked about different ways to access information about the County, more residents in District 3-Mountains reported reading Facebook posts by friends and family or reading a local newspaper, but fewer residents there reported reading the County Twitter feed than in other areas. Residents of District 3-Plains were also more likely to prefer contacting the County by email, the County website or a smartphone app than residents in other Districts.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
The overall quality of life in Jefferson County	87%	90%	96%	90%	95%	92%	92%
Overall image or reputation of Jefferson County	73%	73%	89%	75%	86%	72%	76%
Jefferson County as a place to live	85%	97%	96%	93%	94%	95%	94%
Your neighborhood as a place to live	99%	92%	97%	90%	96%	89%	92%
Jefferson County as a place to raise children	76%	87%	90%	83%	92%	88%	88%
Jefferson County as a place to retire	67%	69%	81%	77%	79%	66%	71%
Overall appearance of Jefferson County	83%	90%	85%	81%	86%	86%	86%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Overall feeling of safety in Jefferson County	85%	88%	93%	92%	93%	83%	87%
In your neighborhood during the day	96%	96%	98%	97%	98%	94%	96%
In Jefferson County's downtown/commercial areas during the day	85%	95%	93%	94%	87%	90%	90%

Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Overall ease of getting to the places you usually have to visit	47%	58%	80%	76%	80%	81%	77%
Traffic flow on major streets	25%	39%	56%	49%	60%	52%	51%
Ease of travel by car in Jefferson County	38%	45%	69%	65%	73%	66%	64%
Ease of travel by bicycle in Jefferson County	42%	46%	60%	66%	42%	54%	52%
Ease of walking in Jefferson County	54%	58%	61%	47%	61%	60%	59%
Availability of paths and walking trails	72%	74%	82%	68%	76%	66%	70%

Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Quality of overall natural environment in Jefferson County	89%	86%	95%	88%	97%	89%	91%
Air quality	75%	79%	86%	73%	84%	78%	79%
Cleanliness of Jefferson County	81%	83%	82%	75%	87%	80%	81%

Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Overall "built environment" of Jefferson County (including overall design, buildings, parks and transportation systems)	63%	59%	75%	72%	69%	70%	69%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Public places where people want to spend time	78%	79%	82%	80%	81%	71%	75%
Variety of housing options	55%	56%	51%	61%	53%	46%	50%
Availability of affordable quality housing	29%	22%	29%	34%	28%	28%	28%
Overall quality of new development in Jefferson County	47%	55%	53%	68%	49%	45%	49%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Overall economic health of Jefferson County	67%	69%	84%	75%	78%	65%	70%
Jefferson County as a place to work	72%	81%	88%	90%	80%	72%	76%
Jefferson County as a place to visit	83%	91%	90%	81%	89%	78%	82%
Employment opportunities	52%	53%	63%	59%	52%	48%	51%
Shopping opportunities	67%	63%	74%	78%	67%	67%	68%
Cost of living in Jefferson County	44%	48%	52%	51%	45%	36%	41%
Overall quality of business and service establishments in Jefferson County	72%	72%	77%	76%	71%	70%	71%
Vibrant downtown/commercial area	66%	65%	61%	66%	51%	38%	48%

Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Health and wellness opportunities in Jefferson County	74%	72%	88%	89%	78%	78%	79%
Fitness opportunities (including exercise classes and paths or trails, etc.)	81%	87%	86%	77%	84%	84%	83%
Recreational opportunities	84%	84%	92%	85%	86%	86%	86%
Availability of affordable quality food	72%	73%	80%	81%	76%	77%	77%
Availability of affordable quality health care	62%	70%	74%	70%	68%	62%	65%
Availability of preventive health services	64%	69%	79%	77%	75%	66%	69%
Availability of affordable quality mental health care	35%	46%	61%	58%	47%	42%	45%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Overall opportunities for education and enrichment	58%	62%	73%	73%	72%	60%	64%
Availability of affordable quality child care/preschool	40%	59%	47%	37%	35%	52%	48%
Opportunities to attend cultural/arts/music activities	67%	69%	70%	66%	66%	56%	61%

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Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Opportunities to participate in social events and activities	69%	68%	70%	69%	78%	54%	63%
Opportunities to volunteer	80%	66%	75%	81%	85%	68%	73%
Opportunities to participate in community matters	69%	67%	73%	66%	80%	51%	61%
Openness and acceptance of the community toward people of diverse backgrounds	57%	61%	68%	59%	66%	45%	53%
Neighborliness of residents in Jefferson County	69%	70%	76%	68%	78%	62%	68%

Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Jefferson County	76%	73%	85%	82%	84%	73%	77%
The value of services for the taxes paid to Jefferson County	41%	57%	67%	58%	62%	43%	51%
The overall direction that Jefferson County is taking	46%	48%	68%	52%	56%	47%	50%
The job Jefferson County government does at welcoming citizen involvement	45%	50%	64%	58%	46%	43%	47%
Overall confidence in Jefferson County government	43%	42%	63%	45%	49%	39%	44%
Generally acting in the best interest of the community	45%	45%	58%	42%	50%	46%	47%
Being honest	44%	45%	56%	45%	49%	39%	44%
Treating all residents fairly	52%	53%	65%	44%	52%	50%	51%
Overall customer service by Jefferson County employees (sheriff deputies, receptionists, planners, etc.)	73%	72%	86%	74%	78%	76%	77%
The Federal Government	23%	36%	29%	30%	26%	37%	33%

Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Sheriff services	82%	80%	91%	86%	92%	78%	83%
Fire services	85%	85%	95%	94%	95%	90%	91%
Ambulance or emergency medical services	80%	92%	90%	92%	92%	88%	89%
Crime prevention	65%	76%	85%	81%	82%	64%	71%
Fire prevention and education	62%	70%	87%	81%	83%	78%	79%
Animal control	60%	70%	76%	74%	66%	59%	64%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	61%	57%	75%	57%	74%	53%	60%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Traffic enforcement	59%	59%	65%	66%	67%	53%	58%
Street and road repair	36%	41%	37%	25%	26%	19%	24%
Street cleaning	48%	53%	63%	52%	41%	45%	47%
Snow removal	75%	61%	86%	62%	88%	49%	62%

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Percent rating positively (e.g., excellent/good)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Sidewalk maintenance	56%	54%	73%	51%	52%	48%	51%
Traffic signal timing	26%	43%	60%	43%	59%	43%	46%

Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Preservation of natural areas such as open space, farmlands and greenbelts	70%	77%	89%	67%	85%	69%	74%
Jefferson County open space	79%	80%	93%	79%	93%	75%	81%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Storm drainage	55%	68%	69%	65%	53%	70%	65%
Land use, planning and zoning	37%	44%	56%	44%	58%	55%	54%
Code enforcement (weeds, abandoned buildings, etc.)	33%	54%	45%	44%	53%	49%	49%

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Economic development	41%	57%	70%	62%	64%	51%	56%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
County parks	79%	87%	91%	89%	91%	84%	86%
Recreation programs or classes	78%	79%	89%	78%	83%	77%	79%
Recreation centers or facilities	78%	81%	91%	80%	88%	85%	85%
Health services	60%	69%	73%	66%	64%	63%	64%

Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Public library services	86%	85%	90%	84%	90%	85%	86%

Table 18: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Sense of community	64%	58%	71%	59%	68%	52%	58%
Recommend living in Jefferson County to someone who asks	88%	94%	96%	93%	92%	93%	93%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Remain in Jefferson County for the next five years	91%	89%	92%	91%	93%	89%	90%
Contacted Jefferson County (in-person, phone, email or web) for help or information	63%	41%	46%	55%	50%	45%	47%

Table 19: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Was NOT the victim of a crime	95%	97%	96%	88%	85%	96%	93%
Did NOT report a crime	86%	87%	89%	81%	83%	85%	84%
Stocked supplies in preparation for an emergency	66%	28%	31%	35%	41%	35%	36%

Table 20: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Walked or biked instead of driving	42%	52%	38%	51%	51%	59%	54%
Carpooled with other adults or children instead of driving alone	45%	54%	43%	45%	43%	41%	43%
Used bus, light rail or other public transportation instead of driving	41%	44%	58%	54%	26%	59%	50%

Table 21: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Recycle at home	85%	81%	89%	82%	84%	80%	82%
Made efforts to make your home more energy efficient	87%	77%	76%	79%	75%	87%	82%
Made efforts to conserve water	93%	91%	81%	93%	82%	96%	92%

Table 22: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
NOT under housing cost stress	72%	78%	80%	78%	70%	69%	71%
Did NOT observe a code violation	49%	62%	65%	47%	54%	57%	56%

Table 23: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Purchase goods or services from a business located in Jefferson County	99%	97%	100%	100%	100%	99%	99%
Economy will have positive impact on income	24%	32%	31%	30%	22%	21%	23%
Work in Jefferson County	55%	42%	45%	46%	55%	37%	43%

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Table 24: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Used recreation centers or their services	51%	71%	61%	68%	71%	71%	69%
Visited a neighborhood park or County open space park	91%	96%	90%	92%	94%	96%	95%
Eat at least 5 portions of fruits and vegetables a day	88%	94%	86%	87%	90%	85%	87%
Participate in moderate or vigorous physical activity	94%	89%	96%	91%	94%	89%	91%
Reported being in "very good" or "excellent" health	82%	73%	83%	71%	74%	68%	71%

Table 25: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Used Jefferson County public libraries or their services	59%	68%	61%	71%	74%	76%	73%

Table 26: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Campaigned or advocated for an issue, cause or candidate	27%	32%	28%	32%	33%	21%	26%
Contacted Jefferson County elected officials (in-person, phone, email or web) to express your opinion	16%	16%	16%	25%	20%	11%	15%
Volunteered your time to some group/activity in Jefferson County	36%	47%	48%	43%	56%	37%	42%
Participated in a club	20%	31%	30%	38%	29%	29%	30%
Talked to or visited with your immediate neighbors	95%	98%	97%	98%	96%	98%	98%
Done a favor for a neighbor	85%	93%	89%	89%	92%	93%	92%
Attended a local public meeting	37%	36%	31%	32%	29%	22%	26%
Watched (online or on television) a local public meeting	25%	29%	28%	26%	30%	29%	29%
Read or watch local news (via television, paper, computer, etc.)	86%	82%	84%	90%	90%	84%	86%
Vote in local elections	94%	98%	93%	91%	95%	95%	95%

Table 27: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Overall feeling of safety in Jefferson County	75%	84%	83%	84%	78%	91%	86%
Overall ease of getting to the places you usually have to visit	74%	83%	79%	76%	72%	86%	81%
Quality of overall natural environment in Jefferson County	85%	87%	92%	87%	90%	81%	85%
Overall "built environment" of Jefferson County (including overall design, buildings, parks and transportation systems)	64%	78%	68%	77%	78%	70%	72%
Health and wellness opportunities in Jefferson County	63%	70%	67%	75%	73%	76%	74%
Overall opportunities for education and enrichment	74%	79%	73%	85%	81%	85%	83%
Overall economic health of Jefferson County	86%	88%	81%	93%	88%	88%	88%
Sense of community	63%	68%	66%	81%	79%	69%	71%

Table 28: Support for Service Reductions

If the County had to reduce spending due to reduced revenues, to what extent would you support or oppose service reductions in each of the following areas? (Percent "strongly support" or "somewhat support")	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Law enforcement services	30%	38%	39%	37%	27%	21%	26%
Library services	48%	53%	46%	34%	40%	46%	45%
Social services for seniors, children and families in need	31%	42%	29%	29%	27%	31%	31%
Public Health-related services	36%	48%	43%	45%	33%	30%	35%
Road maintenance and snowplowing	18%	34%	28%	31%	17%	31%	28%
Building new roads and improving existing roads	34%	49%	46%	45%	32%	47%	43%
County office hours for providing services (currently Monday-Friday, 7:30 a.m. to 5:30 p.m.)	74%	70%	77%	60%	73%	66%	68%

Table 29: Support for Property Tax Increase for Law Enforcement

(Percent "strongly support" or "somewhat support")	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
To what extent would you support or oppose a property tax increase to enhance law enforcement services (e.g., responses to calls for assistance, substation construction, new equipment) in unincorporated Jefferson County?	47%	45%	49%	51%	45%	56%	52%

Table 30: Uses for Excess Taxes

Jefferson County may see an increase in tax revenue in 2016 as a result of the increasing value of residential properties. If the increased tax revenue exceeds the level that is allowed in Colorado with the TABOR amendment to the State Constitution (which limits government spending), the County needs to refund the excess taxes. To what extent do you support or oppose each of the following County actions: (Percent "strongly support" or "somewhat support")	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
The County mill levy would be temporarily reduced for one year so that the money above the TABOR limit is not collected	69%	64%	70%	72%	69%	55%	61%
The County would mail checks to all individual property owners	59%	56%	44%	69%	64%	66%	63%
The County would provide a tax bill credit the following year for the amount that needs to be refunded	67%	66%	68%	69%	72%	69%	69%
The County would ask voters through a ballot issue if the excess money can be kept for road repairs and other County services for one year	70%	55%	72%	53%	56%	58%	58%

Table 31: Accessing County Information

In a typical month, about how many times, if ever, do you do the following? (Percent "at least once per month")	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
Visited the County's website (www.Jeffco.us) for information about property records, Open Space parks, the Sheriff's Office or other services	61%	44%	48%	54%	48%	58%	54%
Read Jefferson County's Twitter feed	8%	9%	9%	3%	1%	9%	7%
View Facebook posts by Jefferson County	15%	18%	12%	7%	11%	7%	9%
View Facebook posts by friends and family	55%	53%	55%	57%	63%	47%	52%
Watch local news on TV	83%	76%	79%	89%	83%	88%	86%
Read a local weekly or daily newspaper	58%	63%	69%	72%	82%	70%	71%
Use any kind of social media	82%	71%	77%	80%	79%	84%	81%

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Table 32: Preferences for Contacting the County

Please indicate your level of preference for each of the following methods for contacting the County for services or information. (Percent "strongly prefer" or "somewhat prefer")	Commissioner District						Overall
	District 1, Mountains	District 1, Plains	District 2, Mountains	District 2, Plains	District 3, Mountains	District 3, Plains	
In person	64%	68%	66%	59%	61%	66%	65%
By telephone	81%	84%	79%	79%	89%	82%	83%
By email	85%	79%	84%	76%	73%	86%	82%
By the County website	70%	75%	72%	66%	64%	81%	75%
By a smartphone app	36%	44%	36%	30%	31%	50%	43%